



JBSA-LACKLAND SERVICES

Effective January 4, 2021

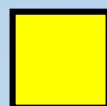
AAFES	Legal Assistance
Airman Leadership School	Library
Career Assistance Center	Lodging
Child Development Centers	Mental Health
Chapel	Military & Family Readiness Center
Civilian Personnel	Military Personnel (ID Cards)
Commissary	Military Prsnl (MPS,MPD, PSD)
Community Center	MWR Auto Hobby
Dental	MWR Bowling Center
Dining Facilities	MWR Club - Gateway Club
Education Center	MWR Frame Shop
Family Health	MWR Golf Course
Finance	MWR Outdoor Recreation
Fitness Assessment Cell	Pharmacy
Fitness Center	Public Affairs/Photo/Graphics
First Term Airman's Center	Public Health
Immunizations	Retiree Activities Office
Information, Tickets & Tours	Tax Center
Labs	WAPS Testing
	Youth Center



OPEN



CLOSED



**MODIFIED
OPERATIONS**



**ACTIVE DUTY
ONLY**



JOINT BASE SAN ANTONIO
PHASED REOPENING
 EFFECTIVE JANUARY 4, 2021



JBSA- Lackland

For safety purposes, masks with valves or vents will no longer be permitted for wear in JBSA or SAMHS facilities, to include BAMC, WHASC and all outlying clinics.

59th Medical Wing	<p>Patients should expect to see the following changes at all 59th MDW clinics:</p> <ul style="list-style-type: none"> • Delayed elective surgeries • Temporary suspense of in-person routine care, telehealth appointments will be available • Nurse Advice line: 1-800-TRICARE • COVID-19 Nurse Line: 210-581-2266 Option 6 <ul style="list-style-type: none"> ○ Mon.-Fri. 0700-1700 • Pharmacy <ul style="list-style-type: none"> ○ <u>Wilford Hall</u>: Mon. – Fri. 0700-1600 ○ <u>JBSA - Lackland Satellite</u>: Closed ○ <u>Commissary Pharmacy</u>: Closed ○ <u>Gateway Bulverde</u>: Mon.-Fri. 0800-1600 • Drive Thru COVID-19 Testing <ul style="list-style-type: none"> ○ WHASC Parking Garage lower level ○ Mon.- Fri.0800-1200
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The Army and Air Force Exchange Service and the Defense Commissary Agency are considers mission essential. Therefore, patrons will still be able to make purchases at the Base Exchange and Commissary.

Please be aware that JBSA is currently open for Official Business only. Only military members, civilian employees and other Department of Defense affiliated personnel (e.g., retirees, dependents, contractors) who are conducting official duties or business, or have appointments at a medical or mission support facility, will be allowed on the installation.

AAFES Food Services	<ul style="list-style-type: none"> • To-go meals only
AAFES	<ul style="list-style-type: none"> • Main Exchange <ul style="list-style-type: none"> ○ Mon-Thu: 0900-1800 ○ Fri-Sat: 0900-1900 ○ Sun: 1000-1700 ○ Curbside Pickup available <p align="center">For updated information visit www.shopmyexchange.com or https://www.facebook.com/JBSAexchange</p>

Main Exchange Food court

- Charley's
 - Mon-Thu: 1000-1800
 - Fri-Sat:1000-1900
 - Sun: 1000-1800
- Subway
 - Mon-Thu: 1000-1800
 - Fri-Sat:1000-1900
 - Sun: 1000-1800
- Starbucks:
 - Mon-Thu: 0700-1700
 - Fri:0700-1800
 - Sat: 0800-1800
 - Sun: 0900-1700
- Manchu Wok:
 - Mon-Thu: 1100-1400
 - Fri-Sun:1100-1800
- Qdoba:
 - Daily: 1100-1800
 - Fri-Sat:1030-1900
 - Sun: 0900-1800
- Arby's:
 - Daily: 1100-1800
- Anthony's Pizza:
 - Daily: 1100-1800
- **Main Exchange Shops**
 - GNC:
 - Mon-Fri 0900-1800
 - Sat-Sun 1000-1700
 - GameStop:
 - Mon-Fri 1000-1700
 - Sat-Sun 1000-1600
 - Claire's:
 - Sun - Thu 0900-1700
 - Fri-Sat 0900-1800
 - Regal Nail Salon:
 - Mon-Tue Closed
 - Wed-Fri 1100-1700
 - Sat-Sun 1000-1600
 - Hair Salon
 - Mon-Fri 1000-1700
 - Sat-Sun 1000-1700
 - Wandering Cowboy:
 - Mon-Fri 1000-1700
 - Sat-Sun 1000-1600
 - Art Of Threading: Closed
 - Optical Shop:
 - Mon-Fri 1000-1700
 - Sat 1100-1700
 - Sun Closed
 - US Patriots:
 - Mon-Fri 1000-1700

- Sat-Sun Closed
- Enterprise (Bldg.1285): Closed
- Save Cleaners (Bldg.1285):
 - Mon-Fri 1000-1800
 - Sat 1030-1700
 - Sun Closed
- UPS Store (Bldg1285):
 - Mon-Fri 0930-1800
 - Sat 1030-1700
 - Sun Closed
- Wireless Advocates
 - Mon-Fri 1000-1800
 - Sat-Sun 1000-1700
- **North Troop Store (Gas Station):**
 - Mon-Fri 0700-1900
 - Sat-Sun 0800-1900
- **North Troop Food Court**
 - Subway:
 - Everyday 0700-1900
 - Starbucks:
 - Mon-Sun 0700-1900
 - Burger King:
 - Mon- Sun 0800-1900
 - Anthony's Pizza:
 - Mon-Fri 1500 -1900
 - Sat- Sun 1200-1400
 - Baskin Robbins
 - Mon- Fri 1500-1900
 - Sat-Sun 1300-1900
- **North Troop Services**
 - Save Cleaners:
 - Mon-Fri 1100-2000
 - Sat 1000-1700
 - Sun Closed
 - Wireless Advocates:
 - Mon-Fri 1000-1800
 - Sat-Sun 1000-1700
 - US Patriots:
 - Mon-Fri 1000-1700
 - Sat-Sun Closed
 - PC Gear T-Shirt Shop:
 - Mon - Wed 1430 - 2000
 - Thu - Fri 1100-2000
 - Sat 0900 - 1200
 - Sun 0900 - 1700
 - Military Pride:
 - Mon Closed
 - Tue-Sun 1000-1930
 - Mementos Fusion:
 - Mon-Sun 1000-1800
 - Military Ring Store:
 - Mon-Sun 1000-1800
 - Momentos Fusions

- Mon-Sun 1000-1800
 - Hair Salon
 - Mon-Thu 1430-1800
 - Fri-Sun 1000-1800
- **South Troop Mini Mall:**
 - Mon-Sun 0700-1900
- **South Troop Mini Mall Food Court**
 - Subway:
 - Mon-Fri 1100-1700/Sat-Sun Closed
 - Popeye's:
 - Mon-Fri 1100-1800
 - Sat 1100-1700
 - Sun 1100-1500
 - Starbucks:
 - Mon-Fri 0630-1600
 - Sat -Sun 0800-1500
 - Arby's:
 - Closed
 - Domino's Pizza: Sun- Thu 0900- 2300, Fri- Sat 0900- 0000
- **South Troop Mini Mall Services**
 - Save Cleaners:
 - Mon - Sat 1000-1800
 - Sun Closed
 - Military Pride:
 - Mon-Sat 0900-1800
 - Sun 0900-1700
 - Momentos Fusion:
 - Mon-Sat 0900-1800
 - Sun 0900-1700
 - PC Gear T-Shirt Shop:
 - Mon, Wed, Fri 1000-1800
 - Thur, Sat 0900-1800
 - Sun 0900-1700
- **Military Clothing Store (Bldg 7037):**
 - Mon- Fri 0900-1600
 - Sat 0830-1500
 - Sun closed
- **Save Cleaners Alterations(Bldg 7037):**
 - Mon- Fri 0900-1600
 - Sat 0830-1500
 - Sun closed
- **Chapman Express:**
 - Mon- Fri 0700-1900
 - Sat-Sun 1100-1800
- **Lackland Express/Gas Station (Bldg. 2306):**
 - Mon-Fri 0600-2000
 - Sat-Sun 0700-1900
- Popeye's:
 - CLOSED Until further Notice
- Firestone:
 - Mon - Sat 0800 - 1600
- **Burger King Drive Through Only:**
 - Mon-Sun 0800-1900

	<ul style="list-style-type: none"> • Wilford Hall Express <ul style="list-style-type: none"> ▪ Mon-Fri 0600-1400 ○ Subway <ul style="list-style-type: none"> ▪ Mon- Fri 0600-1400 ▪ Sat-Sun Closed ○ Starbucks <ul style="list-style-type: none"> ▪ Mon- Fri 0600-1400 ▪ Sat-Sun Closed ○
Barber Shops	<ul style="list-style-type: none"> • Main Exchange Barber (Bldg.1385) <ul style="list-style-type: none"> ▪ Mon-Fri 0900-1700 ▪ Sat-Sun 1000-1700 • South Troop Mini mall Barber (Bldg 7025) <ul style="list-style-type: none"> ▪ Mon-Sun 1000-1800 • North Troop Mini mall Barber (Bldg. 10345) <ul style="list-style-type: none"> ▪ Mon-Sun 1000-1800 • Security Hill (Bldg. 2017): <ul style="list-style-type: none"> ▪ Mon-Thu 0900-1700 ▪ Fri 0900-1600 ▪ Sat-Sun Closed • WHASC Barbershop (Bldg. 4554): <ul style="list-style-type: none"> ▪ Mon-Fri 1000-1400 ▪ Sat-sun Closed
Canyon Lake Recreation Area	<ul style="list-style-type: none"> • Resale store, lodging check-in, marina • DoD ID card holders only admitted to park – No guests may be sponsored <ul style="list-style-type: none"> ○ 100% ID Check • Hancock Cove and Sunnyside Cove ONLY <ul style="list-style-type: none"> ○ Sun-Thu: 0800-1800 ○ Fri-Sat: 0800-1900 <p>Please visit: https://jbsatoday.com/events/canyonlake-reopening for more information</p>
Chapels	<ul style="list-style-type: none"> • BMT Services <ul style="list-style-type: none"> ○ <i>Services will be pre-recorded for trainees</i> • Installation Ministry • Active Duty and Dependents only <ul style="list-style-type: none"> ○ <i>Continue Livestream services</i> ○ Services held at Freedom Chapel (Max 200 attendees) <ul style="list-style-type: none"> ▪ Catholic Confession – Saturday, 1600 ▪ Catholic Mass – Saturday, 1700 ▪ Contemporary Protestant service – Sunday, 0930 ▪ Gospel Protestant service – Sunday, 1230 ○ Services held in Interfaith Chapel (Bldg 7452) (Max 75 attendees) <ul style="list-style-type: none"> ▪ Salaat al Jumu'ah – Friday, 1330 ○ Services held in Airmen Memorial Chapel (Bldg 5432) (Max 100 attendees) <ul style="list-style-type: none"> ▪ Jewish Sabbath Worship – Friday, 1700 ▪ Orthodox Christian service – Sunday, 0800
Child Development Center	<ul style="list-style-type: none"> • All authorized, enrolled patrons allowed to return. • Continued care for Mission Essential /Mission Critical families who are temporarily enrolled as space and staffing permits. • Center will continue care for all children current receiving care as required.

	<ul style="list-style-type: none"> • COV-19 protective measures/increased sanitation/limited capacity/distancing. • Please visit https://jbsatoday.com/ChildDevelopmentProgram for contact info and hours.
Civilian Personnel Office	<ul style="list-style-type: none"> • Offices are open; Virtual services and appointments encouraged; <ul style="list-style-type: none"> ○ APF: (210) 671-1237 (Staffing), (210) 671-0006 (EMR) ○ NAF: (210) 925-9331
Commissary	<ul style="list-style-type: none"> • Hours: <ul style="list-style-type: none"> ○ Mon-Fri: 9 a.m.- 8 p.m. ○ Sat: 8 a.m.- 6 p.m. ○ Sun: 9 a.m.- 6 p.m. • No "Early Bird"
Dental	<ul style="list-style-type: none"> • Urgent Care 0730-1630 Mon.-Fri. (210) 916-9900
Dining Facilities	<ul style="list-style-type: none"> • Meal Card Holders/ESM only
Education Center	<ul style="list-style-type: none"> • Virtual services only (210) 671-6012
Fam Camp	<ul style="list-style-type: none"> • Only open to current guests
Family Health	<ul style="list-style-type: none"> • Acute care only • Phone: (210) 916-9900
Finance	<ul style="list-style-type: none"> • Virtual services only • Phone: (210) 238-4025
Fitness Centers	<p>All fitness centers limited to uniformed service members, DoD Civilians w/CAC, First Responders required to report to work.</p> <ul style="list-style-type: none"> • Warhawk <ul style="list-style-type: none"> ○ Mon-Fri: 5 a.m.- 9 p.m. ○ Weekends/Holidays: 9 a.m.- 5 p.m. • Chaparral <ul style="list-style-type: none"> ○ Will reopen Oct. 5 ○ Mon-Fri: 5 a.m.- 7 p.m. ○ Weekend/Holidays: CLOSED • Kelly <ul style="list-style-type: none"> ○ Mon-Fri: 6 a.m.- 3 p.m. ○ Weekends/Holidays: CLOSED • Gateway <ul style="list-style-type: none"> ○ Mon-Fri: 6 a.m.- 3 p.m. ○ Weekends/Holidays: CLOSED • Gillum <ul style="list-style-type: none"> ○ Will reopen Sept. 28 ○ Mon-Fri: 5 a.m.- 7 p.m. ○ Weekend/Holidays: CLOSED • Chapman Annex

	<ul style="list-style-type: none"> ○ Mon-Fri: 5 a.m.- 6 p.m. ○ Weekends/Holidays: CLOSED ● Requirements / Limitations <ul style="list-style-type: none"> ○ Limit operations to 50% of max capacity ○ 100% ID check ○ Masks/cloth coverings must be worn when entering/exiting the facility and in all areas when six-feet social distancing cannot be maintained ○ Patrons must wipe down equipment prior and after use ○ Patrons must limit their total workout time to 60 minutes maximum ○ Limit cardio machine use to 30-minute sessions ○ NO Equipment checkout (i.e. weight belts, bands, etc.) ○ Encourage towel use to provide buffer between patron and equipment ● Available services <ul style="list-style-type: none"> ○ Beaver Fit Boxes CLOSED ○ Racquetball Courts CLOSED ○ Locker rooms and showers available with distancing ○ Outdoor exercise classes ○ Outdoor functional fitness equipment available (Beaver Fit) ○ Basketball court – unit PT / reservation ONLY ○ Softball outfields – Unit PT by reservation ONLY ○ Weight rooms – Social distancing / limited capacity ○ Cardio rooms – Social Distancing / limited capacity ○ Functional fitness rooms – Social distancing / limited capacity ○ Exercise rooms – Social distancing / limited capacity <p style="text-align: center;">Visit https://jbsatoday.com/Fitness for more information</p>
Honor Guard	<ul style="list-style-type: none"> ● Reduced services
IG	<ul style="list-style-type: none"> ● Complains via phone or email; no walk-ins ● Hotline: (210) 808-0120
Immunizations	<ul style="list-style-type: none"> ● Acute care only
Information Ticket Office	<ul style="list-style-type: none"> ● DoD ID card holders only ● 25% capacity ● Customers by appointments only ● Tues-Sat: 9 a.m.-5 p.m. ● 210-671-3059
Installation Personnel Readiness	<ul style="list-style-type: none"> ● Virtual services only ● Phone: (210) 671-7197
JBSA Bowling	<ul style="list-style-type: none"> ● Limited to DoD ID card holders only ● Open at 50% capacity <ul style="list-style-type: none"> ○ Tues.-Thurs. from noon to 8 p.m. ○ Fri.-Sat. from noon to 10 p.m. ○ Sun. from noon to 6 p.m. ● Snack Bars will be open for food and beverage orders for customers who have an assigned lane only. ● Open play on every other set of lanes, maximum of 6 bowlers in the pit

	<ul style="list-style-type: none"> • League play, • One team per set of lanes skip a pair of lanes. Large leagues may have to run in shifts • Scheduled special events suspended • Please call 210-671-1234 to reserve a lane <ul style="list-style-type: none"> • Please visit https://jbsatoday.com/events/3416 for more information
JBSA Golf	<ul style="list-style-type: none"> • 0630-Sunset Daily • DoD ID card holders only • Limit carts to single riders unless from same household • Snack Bar open to 50% capacity • Tee times taken in advance by phone 1000-1400 today thru Friday • (210) 671-3466 <p>Please visit https://jbsatoday.com for more information</p>
Legal	<ul style="list-style-type: none"> • All legal assistance will be Active Duty only, by appointment. • To make an appointment, please call: (210) 671-3367
Mental Health	<ul style="list-style-type: none"> • Acute care only, 0730-1630 • Phone: (210) 916-9900
Military and Family Readiness Center	<ul style="list-style-type: none"> • Virtual services only • Phone: (210) 671-3722
Military Personnel Flight ID Cards	<ul style="list-style-type: none"> • Phone: (210) 671-6006 • Mon-Fri 7:30 a.m.- 4 p.m. <ul style="list-style-type: none"> ○ Walk-In available ○ Appointments are reserved for CAC users only ○ For appointments please visit: https://idco.dmdc.osd.mil/idco/locator • Online issuance & renewal service include the following categories ONLY: <ul style="list-style-type: none"> ○ Initial Issuance of Dep/Ret (initial issuance age increased from 10 to 14) ○ Replacement of lost/stolen Dep/Ret ID card ○ Change in “affiliation” (examples: AD to Retired/Retired to 65,100%DAV, Age 21 to 23, full time student, Age 23 with Tricare young adult) ○ For Online issuance & renewal service please visit: http://www.jbsa.mil/Resources/802d-Manpower-and-Personnel-Flight/ID-Cards/
MWR Auto Hobby Shop	<ul style="list-style-type: none"> • COVID-19 protective measures <ul style="list-style-type: none"> ○ Enhanced sanitation ○ DoD ID card card holders only ○ Social Distancing ○ Limited to 50% Capacity • Tues.- Fri. 0900-1700, Sat 0800-1600 <p>Please visit https://jbsatoday.com for more information</p>
JBSA Bowling	Closed until further notice

	Please visit https://jbsatoday.com/events/bowlingclosed for more information
MWR Frame Shop	<p style="text-align: center;">Closed until further notice</p> <p style="text-align: center;">Please visit https://jbsatoday.com for more information</p>
Outdoor Rec	<ul style="list-style-type: none"> • JBSA-Outdoor Recreation and Equipment Rental. <ul style="list-style-type: none"> ◦ Opening 1 May: DoD ID card holders only ◦ Mon-Fri, 0900-1600 • 50% max capacity indoors • Unmanned parks, facilities closed • Equestrian Centers limited to boarders and staff only <p style="text-align: center;">Visit www.JBSAToday.com for more information</p>
Passports	<ul style="list-style-type: none"> • By appointment only • (210) 482-0137
Public Affairs	<ul style="list-style-type: none"> • All official photo appointments have been cancelled • No self-help service or equipment checkout
SARC	<ul style="list-style-type: none"> • In person follow up or response for critical/urgent issues • Other normal services via email and phone • Phone: 210-808-8981 or Hotline for urgent issues (210) 808-7272 • Email: usaf.jbsa.502-abw.mbx.502-abw-sarc-workflow@mail.mil.
WAPS	<ul style="list-style-type: none"> • WAPs cycle on-going to 31 July. • Please contact 37MSS.DPMPE3@us.af.mil for more information
Youth Center	<ul style="list-style-type: none"> • Open for Official Functions/Events Only • Limited access to DoD ID card holders only • Will continue care for all children current receiving care as required • No Open Recreation and No organized Youth Sports • COV-19 protective measures/increased sanitation/distancing <p style="text-align: center;">Please visit https://jbsatoday.com/ChildYouthServices for additional information</p>